Freedom Network USA

Freedom Network USA's Privacy Policy

Last Updated: April 13, 2023

This Privacy Policy (the "**Policy**") describes the information that we at Freedom Network USA ("**FNUSA**") may collect from and about you when you communicate with us, including when you visit our website, https://freedomnetworkusa.org/ (the "**Site**"), and how we may use and share that information ("Your Information"). By visiting the Site, you are deemed to agree to the terms of this Policy, so please read the Policy carefully before exploring or otherwise using the Site.

We may update this Policy at any time. Any changes to the Policy will become effective upon the date of our posting of the revised Policy on the Site. If we make a material change to the Policy, we will post a notice on the Site's home page to let visitors know there has been such a change. If you visit the Site following the effective date of the revised Policy, you will be deemed to have accepted the Policy's updated terms.

Freedom Network USA **does not** share personal information with third parties for their own marketing purposes, and we **do not** sell, share, or trade personal information with any other organization for financial gain.

I. What Types of Information Is Collected Through the FNUSA Site?

The information from you that is collected through the FNUSA Site includes information you actively provide, such as your name and email address when you submit a message through the Site's "Contact Us" form, as well as any other information you may choose to provide. If you make a donation through the Site (or by phone), we will collect your full name, email address, address, and credit card or bank account information. We do not, however; retain your credit card or bank account information; that is used to process your donation through our vendor Neon One.

If you contact us by email, we may collect your contact information (including your email address) and any other information about you that you choose to provide in your message. If you contact us as a potential client for the Survivor Reentry Project, we may also collect your date of birth, immigration status, race, and gender, if you choose to provide that information. If you register for an event, you might also provide information about yourself in requesting that accommodations be made for you to be present at the event.

In addition, we collect certain information from our Site visitors through cookies. A cookie is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. FNUSA uses cookies to help us identify visitors, their usage of our website, and their website access preferences. This allows us to better understand the features of the website that you and other users are most interested

in so that we can improve future content. If you would prefer not to have cookies placed on your computer, you can set your browser to refuse cookies before using FNUSA's website; however, certain features of our website may not function properly without the aid of cookies.

FNUSA also uses certain third-party tracking technologies on the Site, which are listed below together with links to information about the functions of those technologies and how to control their use of information about your online activity. Our site itself does not respond to a "Do-Not-Track" signal in visitors' browsers.

Google Analytics - https://support.google.com/analytics/answer/7318509?hl=en
Meta Pixel / Facebook Connect - https://www.facebook.com/privacy/policy/
iThemes Security Pro (wordpress plugin) - https://ithemes.com/blog/ithemes-gdpr-compliance/
Gravity Forms - (https://docs.gravityforms.com/wordpress-gravity-forms-and-gdpr-compliance/#h-can-i-prevent-the-ip-address-being-saved-in-the-entry
Sassy Social Share - (https://thetrippervegster.com/sassy-social-share-gdpr-and-privacy-policy/)

By visiting the Site, you are deemed to unambiguously agree to its use of any cookies that you do not disable.

II. How Does FNUSA Use the Information It Collects About You?

We may use Your Information for any or all of the following purposes:

A. **Respond to Your Requests and Questions.** If you submit a question or a request for information, or any other type of request, we may use Your Information to respond.

B. **Improve Our Responsiveness**. We may combine the information we collect from or about you through different sources so we can maintain an accurate record of your interactions with us over time.

C. **Process Your Transactions**. We may use Your Information to process your donations, event registrations, or other transactions. As noted, we use a third-party service provider, Neon One, to process our online payments, including donations and event registrations. The information provided to Neon One is used only as necessary to process the transaction, and Neon One has implemented a variety of data security protection measures, as described here.

D. **Send You Communications.** If you join our mailing list or otherwise provide your email address or other contact information to us, we may use Your Information to send you newsletters or other notices to inform you about special upcoming events, programs, or services that we believe may be of interest to you. You may opt-out of these communications at any time by contacting us as indicated in Section VIII below or, if the communication is in the form of a promotional email, by clicking on the unsubscribe link provided at the bottom of the email.

E. **Enhance Our Operations**. We may use Your Information for our internal organizational purposes, such as to help us improve the Site, including by requesting feedback, and for related purposes such as data analysis, audits, and identifying usage trends.

F. **Comply With Law and Adhere to Ethical Standards**. We may use Your Information to help prevent fraud, abuse, or other harmful activity, including by conducting security risk assessments and taking steps to verify or authenticate your information or identity.

III. With Whom Might FNUSA Share Your Information?

A. **Service Providers**. We may share Your Information with any of the vendors who provide us with services, such as the designer of the Site and others who might assist us with technology, data analysis, email services, or similar services. For example, in addition to using Neon One for payment processing and donor information management (see Section II above), FNUSA uses Airtable to organize and support our services and Mailchimp to store the data collected for newsletter (names and email addresses) subscriptions. Information on Airtable's security and privacy protection measures is available here and information on MailChimp's security and privacy protections is available here.

B. **Acquirers or Assignees**. In the event of a reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of FNUSA or its assets, we may transfer any and all information that we collect from Site users to the anticipated or actual acquiring party or assignee. We will attempt to ensure, but cannot guarantee, that such acquiring party or assignee will handle Your Information under the same or similar terms as those set forth in this Policy.

C. **Entities Entitled Under Law** . We may disclose Your Information as we believe appropriate in the following circumstances: (i) when required by applicable law, including laws outside your country of residence; (ii) to comply with legal process; (iii) to respond to requests from public and government authorities; (iv) to enforce the terms and conditions for use of the Site, including this Policy; (v) to protect and defend our rights and property; (vi) to protect the interests of FNUSA or others; and (vii) to permit us to pursue available remedies or limit the damages that we may sustain. We have no obligation to notify you of such disclosures except as required by applicable law.

We do not share personal information with third parties for their own marketing purposes, and we do not sell, share, or trade personal information with any other organization for financial gain.

IV. How Can You Manage Your Information That We Maintain?

To help keep Your Information accurate, current, and complete, please contact us as specified in Section VIII below. We will take reasonable steps to update or correct Your Information in our possession. Please note that we are not responsible for correcting, updating, or deleting any information in the databases of third parties.

V. How Does FNUSA Protect Your Information?

We will take reasonable steps to protect the security of Your Information and to protect it from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. You should be aware that no Internet transmission is ever fully secure or error-free. In particular, e-mail transmissions may not be secure, and you should therefore take special care in deciding what information you send to us via e-mail.

VI. Collection of information by Others

A. **Through Our Site.** As noted, certain third parties, such as Google Analytics, automatically collect some information from our Site visitors through cookies. (See Section I above.)

B. **Other Websites**. The Site may contain links to websites operated by parties not affiliated with FNUSA. These linked websites are not under FNUSA' s control and we are not responsible for the privacy practices of any such unaffiliated parties. If you provide information through any such third-party website, the information will be collected by, and controlled by the privacy policy of, that third party. We recommend that you familiarize yourself with the privacy policies and practices of any such third parties.

VII. International Transfers of Information

International Transfers of Information. By using the Site, you are deemed to understand and unambiguously consent to the collection and processing of Your Information in the United States, with the awareness that the laws of the United States may not provide as much protection for information as the laws of certain other countries or territories.

VIII. Contacting Us.

Contacting Us. If you have any questions or concerns related to this Privacy Policy or the information practices of this Site, please contact us at:
Freedom Network USA
2000 Pennsylvania Ave NW
Ste 7000
Washington, DC 20006
Phone: (202) 768-7338
Email: info@freedomnetworkusa.org
or message us through the "Contact Us" page on the Site.